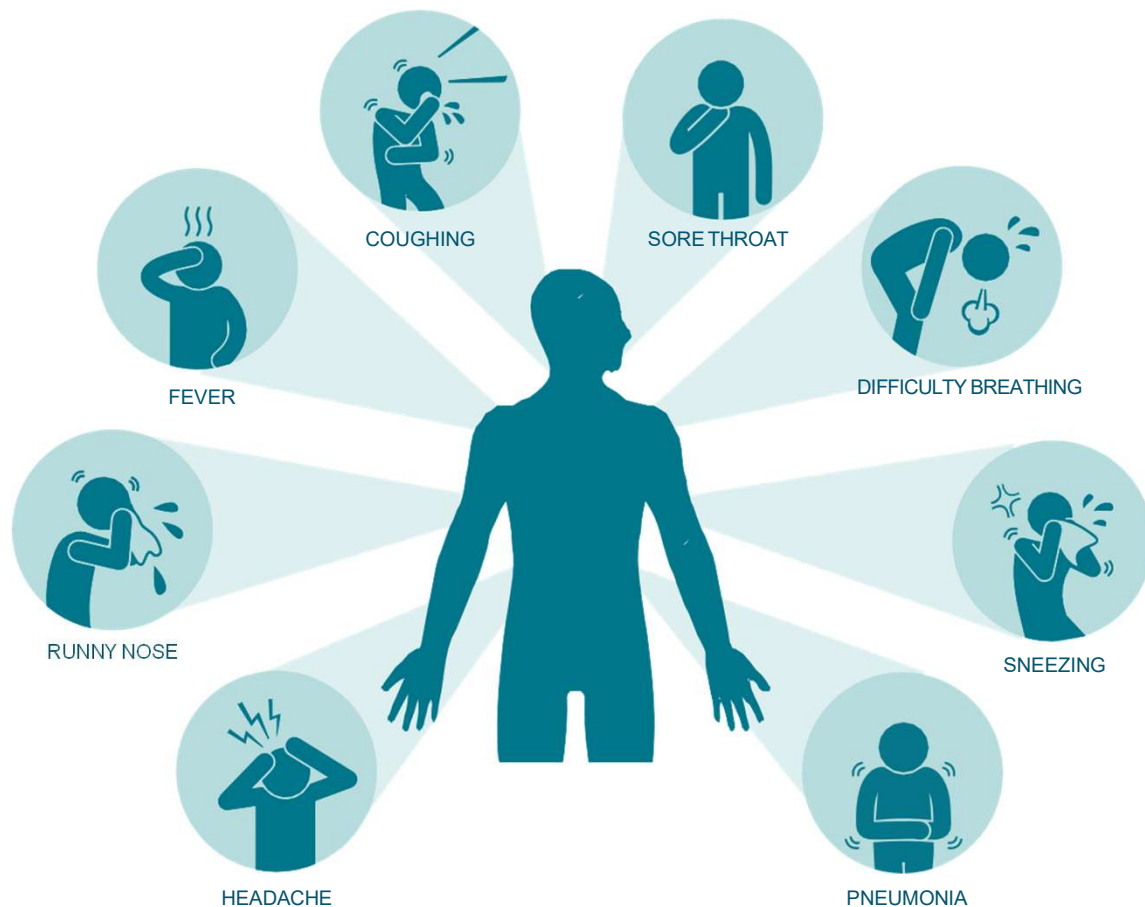


FACTSHEET

Health and safety is our number one operational priority at Compass Group and consequently, we are taking the current Coronavirus outbreak very seriously. We rapidly convened a monitoring group in the Asia-Pacific region to focus on the issue, monitor developments and agree and execute actions. Across the Group, we launched communications campaigns for employees to reinforce existing health & hygiene standards, and reviewed infection control protocols and crisis management plans in preparedness for further escalations.

Introduction

An outbreak of respiratory illness caused by a novel (new) coronavirus (designated COVID-19) was first detected in December 2019 in Wuhan City, Hubei Province, China, where the first cases were linked primarily to stallholders who worked at a large wholesale seafood market which also housed a live wild animal market. The number of COVID-19 infections reported in China has continued to rise steadily, in addition to cases being reported in a growing number of international locations. Compass Group are monitoring case numbers through the official WHO (World Health Organisation) channels. Most of the COVID-19 infections have been associated with **Wuhan** and nearby Hubei provinces, but now appear to be spreading from close, person-to-person contact from people and family who have travelled out of the region.



Current estimates of the incubation period of the virus range from 2-10 days, and these estimates will be refined as more data becomes available. Understanding the time when infected patients may transmit the virus to others is critical for control efforts.

Prevention

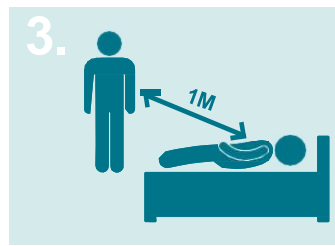
There are currently no vaccines available to protect against COVID-19 infection, however there are global efforts to develop a vaccine with urgency. The best methods of prevention include:



HAND HYGIENE



NOT TOUCHING EYES,
NOSE OR MOUTH,



MAINTAINING SOCIAL
DISTANCING

Maintain at least 1 metre (3 feet) from yourself and others, especially those who are showing signs of respiratory illness. In addition, when coughing or sneezing, utilise and hygienically dispose of the tissue, followed by handwashing.

Implementing Best Practice

Across our business, we implemented the following measures:

- Advising all operational leaders to be alert to signs of illness within their teams and reinforce **‘if you are ill, stay at home’**
- Ensuring adequate supplies and provision of hand sanitisers/disinfectants and disposable personal protective equipment such as **gloves, masks and covers** at sites
- Updating site noticeboards** with either country specific hygiene posters or WHO (World Health Organisation) infographics
- Encouraging the use of **hand sanitisation** stations at food service points
- Retraining teams to refresh knowledge and practices on **hand washing, hand rubbing with alcohol-based hand sanitiser and hygienic response to coughing/sneezing**
- Utilising the WHO video to educate our teams (<https://www.youtube.com/watch?v=mOV1aBVYKGA&feature=youtu.be>)
- Reinforcing daily sanitisation protocols** at all sites, including surfaces and high human contact points
- Reinforcing national Food Safety Management System/HACCP standards for food preparation and service, particularly ensuring thorough cooking of meat and eggs

Travel considerations

To reduce risk and potential exposure, we have implemented a global ban on employee travel to and from China and Hong Kong until further notice.

For colleagues who have had close contact with someone who has travelled or returned from China or Hong Kong, we have introduced a **14 day self-isolation period** for such individuals who must remain at home, follow WHO and national regulator advice and monitor their own health prior returning to work.

Additionally, we have issued the following general advice if management are considering travel to any country where a confirmed case of COVID-19 has been reported:

- Read and follow the local travel advice for your destination and monitor on a daily basis

- Avoid all high risk areas such as farms and live animal markets
- Frequently wash your hands with soap and water and carry and use hand sanitiser
- Keep your distance from sick people especially those with fever and coughing – we recommend the use of a face mask in crowded public spaces in aircraft and at airports
- Monitor your own health and visit a medical practitioner if you start to feel unwell

We have also asked our employees to reconsider the need for non-critical business travel and personal travel across the Asia-Pacific region and have implemented self-disclosure protocols, including travel history and future travel plans across the region.

For further information on COVID-19, please see the WHO website:

<https://www.who.int/emergencies/diseases/novel-coronavirus-2019>